

STATEMENT OF THE DIRECTION (Quality Policy)

The direction of PROGEM S.r.l. has established, as a fundamental purpose, the consolidation and expansion of their own position in the market and believes that this aim is strictly related to the ability to meet the requirement and the customer's expectation.

Therefore, the Direction has established a Quality Policy based on:

- **Reaching the highest possible level of Customer's Satisfaction**, based on the supply of products that meet the Customer's requirements and delivered in the time scheduled.
- **Product realization** in conformity with the requirements, competitive prices and on-time delivered,
- **Valorization of the People**, by developing competence and professionalism, by stimulating their involvement and motivation and by promoting the awareness of the relevance and importance of their activities and their contribution to reach the quality purposes,
- **Respect of the Environment and the Safety**, predicting the occurrence of situations potentially harmful both for the environment and people safety,
- **Improving** continuously the company processes, of the product and services provided to Customers,
- **Promotion** of collaboration, communication and ethical behavior to all the people.

To put in place this Quality Policy, the Direction has established and keep active a Quality Management System in conformity with the requirements of the applicable international regulation, of the specific norms of the aerospace market and of the requirements specified by costumers.

Furthermore, it has established and released the necessary resources for:


- the **functioning of the Quality Management System and the improvement** of its efficacy continuously,
- the **achievement** of the established purposes,
- the **improvement of the customer satisfaction**.

The Direction is committed to pursue the purposes established, respecting the Policy described above and applying what required by the Quality Management System.

Furthermore, it is committed to:

- review periodically this Quality Policy, to verify the continuous suitability, adequacy and efficacy and updating it consistently with new purposes and company strategies,
- guarantee that this Quality Policy is spread, understood and actuated in all the Company levels,
- define and re-examine the quality purposes,
- provide for the provision of training activities on quality, human factors and product safety, aimed to promote the awareness of all people,
- re-examine periodically the Quality Management System, to verify its continuous suitability, adequacy and efficacy and to establish, therefore, new quality purposes and improvement actions in order to increase the customer satisfaction level.

Date 26.03.2018



The Director
(F. Rimondotto)